



Compliance results sheet

Overview	Outstanding child support collection 2006/07	Outstanding child support collection for 2007/08 until 31 May
<h3>Tax returns lodged</h3>		
<p>This project involves encouraging (through media reminders and other communication activities) child support customers to lodge their tax returns in a timely way so that child support assessments are accurate.</p>	<p>More than 125,000 notices sent to separated parents asking them to lodge their tax returns. This resulted in more than \$16 million in outstanding child support being collected. More than 57,000 overdue Income Tax returns lodged.</p>	<p>55,927 clients lodged 92,206 tax returns resulting in the collection of \$19 million.</p>
<h3>Tax Return Intercepts</h3>		
<p>Where tax has been overpaid, the Australian Taxation Office (ATO) is obliged to refund the excess to the citizen. The ATO will inform the CSA when a refund is available to a parent with outstanding child support. The CSA may take that outstanding child support from the refund before it goes to the parent. The lodgement of tax returns often generates refunds that can be used to pay outstanding child support payments.</p>	<p>The CSA intercepted a total of 95,935 tax refunds collecting an additional \$72.8 million in outstanding payments.</p>	<p>Intercepted a total of 85,548 tax refunds collecting an additional \$73.6 million.</p>
<h3>Intensive Debt Collection</h3>		
<p>Intensively manages customers who have outstanding payments that have shown that they are resistant to meet their responsibilities in the past. Depending on parents' circumstances CSA exercises a range of compliance options to collect the payment. The cases selected are based on amount owing, length of case and income.</p>	<p>Running since 2003 the initiative easily achieved its four year goal of collecting \$130 million by June 2007. The program has been extended and now aims to contact 67,500 customers and clear an additional \$140.2 million in outstanding payments by June 2010.</p>	<p>24,550 customers contacted with the collection of \$25.4 million.</p>



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Income Minimisers

<p>The CSA's financial investigators examine customers who were unwittingly or deliberately suspected of minimising their income in order to pay less child support and establish their capacity to pay child support.</p>	<p>This program saw more than 4000 cases investigated and 1858 cases finalised.</p> <p>Resulting in a total increase in child support assessments of more than \$9 million.</p>	<p>Finalised 4567 investigations and recovered \$11.1 million</p>
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Litigation

<p>Targets parents who continue to avoid child support payments. This option is used only after the CSA has made significant attempts to use other enforcement options. Where an asset or income stream is identified as belonging to the parent, the CSA will take them to court to obtain outstanding child support payments. Often the threat of court action is enough for a parent to pay their overdue child support.</p>	<p>664 cases were finalised, resulting in a net debt reduction of \$13.4 million.</p>	<p>Finalised 563 cases and had a net debt reduction of \$14.3 million.</p>
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Departure Prohibition Orders (DPOs)

<p>DPO's are used to stop parents with large child support debts from leaving Australia until adequate payment arrangements are made. DPOs are a last resort and only issued after in-depth consideration of all relevant information about a person's situation.</p>	<p>474 separated parents were issued with DPOs.</p> <p>Resulting in the collection of more than \$5.9 million in overdue child support.</p>	<p>Issued 864 DPO's and has recovered \$5.1 million in overdue child support.</p>
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