

If you live in New Zealand and are entitled to receive child support, please call NZIRCS.

I LIVE IN NEW ZEALAND

If you live in Australia and are entitled to receive child support calculated under an Australian assessment, call the Australian CSA if you want to talk to us

I LIVE IN AUSTRALIA

I AM ENTITLED TO RECEIVE CHILD SUPPORT



www.csa.gov.au

I LIVE IN AUSTRALIA

If you live in Australia and pay child support calculated under a New Zealand assessment, please call NZIRCS if you want to enquire about:

- how your assessment is calculated
- how to update your income details
- changes in care details of your children
- changes in your circumstances, or
- changing your assessment.

Call the Australian CSA if you want to discuss:

- making payments
- making a payment arrangement or
- a change to your contact or employer details
- deductions from your Centrelink benefits.

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CONTACT THE AUSTRALIAN CSA

Phone: 131 272 (if calling from Australia)
Phone: 0800 440 953 (free call from New Zealand excluding mobiles or public phones) or +61 131 272

Fax: 03 6216 0899 (if sending fax from Australia) or +61 3 6216 0899 (if sending fax from New Zealand)

Postal address: Child Support Agency, GPO Box 480, Hobart 7001, Tasmania, Australia

CONTACT NZIRCS

Phone: 1800 504 042 (if you are calling from Australia)
Phone: 0800 221 221 (if you are calling from New Zealand)

Visit NZIRCS at www.ird.govt.nz/childsupport

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I AM REQUIRED TO PAY CHILD SUPPORT

I LIVE IN NEW ZEALAND

If you live in New Zealand and are required to pay child support calculated under an Australian assessment, call the Australian Child Support Agency (CSA) if you want to discuss:

- how your assessment is calculated
- if your case is on a Fixed Annual Rate
- how to update your income details
- changes in care details of your children
- a new child in your care
- changes in your circumstances
- payments you have made to the other parent directly for child support
- changing your assessment
- objecting to a CSA decision, or
- if your case has not been sent to NZIRCS for collection and you want to discuss payments.

If you live in New Zealand and are required to pay child support calculated under an Australian assessment, and your case has been sent to New Zealand Inland Revenue Child Support (NZIRCS) for collection, call the NZIRCS if you want to discuss:

- making payments to NZIRCS
- a payment arrangement
- employer deductions, or
- deductions from your benefits in New Zealand.

If you live in New Zealand and are required to pay child support calculated under a New Zealand assessment please call NZIRCS.

NZIRCS or the CSA? Who to contact and when.

Child Support Agency
Australian Government



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