



Residency questionnaire

– Helping the CSA to determine the other parent’s residency

This form assists the Child Support Agency (CSA) to determine the residency status of the other parent as part of your child support assessment.

You can provide these details over the phone. Simply call **+61 131 272*** or **+61 3 6216 0864** between 8.30am and 4.45pm (AEST) or if in New Zealand, freecall **0800 440 953**. Interpreters are available on **+61 131 450***. Customers are offered a receipt number at the end of each phone call with the CSA, as part of our customer service guarantee.

This form is available online at www.csa.gov.au

Tick where applicable. Please write clearly in BLOCK LETTERS.

1 What are your personal details?

Title Mr Mrs Miss Ms Other

Family name

First given name

Other given names

Date of birth

 / /

Postal address

 Postcode

 Country

Home phone

 ()

Work phone

 ()

Mobile phone

Email

 @

2 What is your child support reference number?

 - - -

(as shown on your CSA letters)

3 What are the details of the other parent?

(If known)

Title Mr Mrs Miss Ms Other

Family name

First given name

Other given names

Date of birth

 / /

Postal address

 Postcode

 Country

Home phone

 ()

Work phone

 ()

Mobile phone

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Email

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4 Do you know if the other parent is known by any other names?

No **Go to next question**

Yes Other names they might be known by

5 What is the other parent's country of birth?

(If known)

6 What is the other parent's passport number? (If known)

7 When did the other parent leave Australia?

(If known)

8 Which city did they leave Australia from?

9 Is the other parent temporarily or permanently leaving Australia?

- Visitor or temporary resident departing permanently **Go to 11**
- Australian resident departing permanently **Go to 11**
- Australian resident departing temporarily

10 Do you believe the other parent will return to Australia?

No **Go to next question**

Yes If yes, when will they return?

Reason for returning to Australia

11 Is the other parent likely to move to a different country?

No **Go to next question**

Yes If yes, do you know when?

Which country?

12 What is the other parent's marital status?

(If known)

13 Do you know if the other parent is employed?

No **Go to next question**

Yes Name of their employer (if known)

Employers telephone number (if known)

Location of Employer

Postcode

Country

14 Has the other parent received any benefits or income support from any Government?

No **Go to next question**

Not sure **Go to next question**

Yes Please provide details

15 Where does the other parent's family live?

Postcode

Country

