



## Purpose of this form

Use this form to apply for a child support assessment to continue in force until the last day of a secondary school year in which the child turns 18.

You can only apply if:

- you already have a child support assessment or child support agreement in place;
- your child will turn 18 on or before the last day of the secondary school year.
- your child is at least 17 years old now; and
- your child will be in full-time secondary education when he or she turns 18

If your child is already 18 when you apply, you will need to explain what exceptional circumstances prevented you from making the application now and not before the child turned 18.

This form is available for printing online at [www.csa.gov.au/forms](http://www.csa.gov.au/forms) or call us on **131 272** (call charges may apply).

## To complete this form

- Print using **BLOCK LETTERS**
- Use blue or black pen
- Tick where applicable
- Sign the form

## Where do I send this form?

Send the completed form to:

The Child Support Agency  
**GPO Box 9815**  
**MELBOURNE VIC 3001** or  
Fax: **1300 309 949**

## For more information

If you would like assistance or further information to complete this form please call us on **131 272** (call charges may apply).

Information is also available at [www.csa.gov.au](http://www.csa.gov.au)

## Help in other languages

If you do not speak English and need help from the CSA, call the Translating and Interpreting Service (TIS) on **131 450** (call charges may apply). Ask them to set up a three-way conversation between you, an interpreter and a child support officer.

**ARABIC** إذا كنت لا تتحدث اللغة الإنكليزية واحتجت إلى مساعدة من Child Support Agency اتصل بخدمة الترجمة الخطية والشفهية (TIS) على الرقم 131 450.

**CHINESE** 如果您不說英語，但需要Child Support Agency的協助，請致電翻譯及傳譯服務處(TIS)，電話131 450。

**CROATIAN** Ako ne govorite engleski i trebate pomoć Child Support Agency, nazovite Službu prevoditelja i tumača (TIS) na 131 450.

**FARSI** اگر انگلیسی نمی‌دانید و به کمک Child Support Agency نیاز دارید به سرویس ترجمه کتبی و شفاهی (TIS)، شماره 131 450 تلفن بزنید.

**GREEK** Αν δεν μιλάτε Αγγλικά και χρειάζεστε βοήθεια από το Child Support Agency, τηλεφωνήστε στη Μεταφραστική και Τηλεφωνική Υπηρεσία (TIS) στο 131 450.

**INDONESIAN** Jika Anda tidak berbahasa Inggris dan memerlukan bantuan dari Child Support Agency, silakan menelepon Jasa Penerjemahan dan Juru Bahasa (TIS) pada nomor 131 450.

**ITALIAN** Se non parli inglese e ti serve assistenza da parte della Child Support Agency, chiama il Servizio traduzioni e interpreti (TIS) al 131 450.

**KHMER** បើលោកអ្នកមិននិយាយអង់គ្លេសទេ ហើយត្រូវការជំនួយពី Child Support Agency សូមទូរស័ព្ទទៅកាន់សេវាបកប្រែភាសា (TIS) តាមលេខ 131 450 ។

**KOREAN** 당신이 영어를 못하고 Child Support Agency의 도움이 필요하시면 전화통역 서비스(TIS) 131 450 으로 전화하십시오.

**MACEDONIAN** Ако не зборувате англиски јазик и ви треба помош од Child Support Agency, телефонирајте во Службата за преведување и толкување (TIS) на 131 450.

**MALTESE** Jekk inti ma titkellimx bl-Ingliż, u trid ghajnuna miċ-Child Support Agency, ċempel lis-Servizz ta' Interpreti bit-Telefon (TIS) fuq 131 450.

**POLISH** Jeśli nie mówisz po angielsku a potrzebujesz pomocy Child Support Agency, zadzwoń do Biura Tłumaczy (TIS) pod numer 131 450.

**PORTUGUESE** Se não fala inglês e precisa da ajuda da Child Support Agency, ligue para o Serviço de Tradutores e Intérpretes (TIS) no 131 450.

**RUSSIAN** Если вы не говорите по-английски и нуждаетесь в помощи Child Support Agency, звоните в Службу устного и письменного перевода (TIS) по телефону 131 450.

**SERBIAN** Ако не говорите енглески и треба вам помоћ од Child Support Agency назовите Службу преводилаца и тумача (TIS) на 131 450.

**SPANISH** Si no habla inglés y desea ayuda de Child Support Agency, llame al Servicio de Traducción e Interpretación (TIS) al 131 450.

**TURKISH** Eğer Child Support Agency'den yardım istiyorsanız ve İngilizce konuşamıyorsanız 131 450'den Yazılı ve Sözlü Tercümanlık Servisi'ni (TIS) arayınız.

**VIETNAMESE** Nếu không nói được tiếng Anh, mà cần Child Support Agency giúp, xin gọi điện thoại cho Dịch Vụ Thông Phiên Dịch (TIS), số 131 450.



## 15 Your Signature

I understand that Section 119(1) of the **Child Support (Registration and Collection) Act 1988** provides that a person commits an offence if the person makes a statement to a CSA officer that is false or misleading in a material particular. Penalty: fine not exceeding \$2000.

**I declare that the information provided in this form is complete and correct.**

Your signature



Date

If you are applying for continuation of an agreement, the other parent must also sign this form. An agreement is a written document, signed by both parents, setting out how much child support should be paid.

## 16 Other Parent's Signature

I understand that Section 119(1) of the **Child Support (Registration and Collection) Act 1988** provides that a person commits an offence if the person makes a statement to a CSA officer that is false or misleading in a material particular. Penalty: fine not exceeding \$2000.

I declare that the information provided in this form is complete and correct.

Other parent's signature



Date

### What about customer privacy?

The information requested by CSA is needed for child support purposes and is required by child support law. We do not pass your personal information on to the other parent/carer unless this is required by law or necessary to make a decision that would affect the other parent/carer.

Some information may be passed to Centrelink, the Australian Taxation Office, the Family Assistance Office or the Social Security Appeals Tribunal. CSA may provide your contact details to people contracted by us to deliver services to separated parents, or to carry out research to help improve our services. You are not obliged to participate in any programs or research.

Our guidelines on privacy are in accordance with the Privacy Act 1988. For more information about how we treat your personal information, see the Guide at [www.csa.gov.au](http://www.csa.gov.au)

For more information about the Privacy Act and privacy generally, see the Privacy Commissioner's website at [www.privacy.gov.au](http://www.privacy.gov.au)

### What if I have a complaint?

#### Step One:

Contact CSA and speak to your Customer Service Officer who will try to solve the problem.

#### Step Two:

If you are not satisfied with the outcome, ask to speak to their manager.

#### Step Three:

If you are still not satisfied, call CSA's Complaints Service on **132 919** (call charges may apply). and speak to a complaints officer.

If you feel that CSA has been unable to successfully resolve your complaint, you can escalate your concerns by contacting the Commonwealth Ombudsman.

### How can I report suspected fraud?

If you have information about someone who is misusing government services, please phone the Australian Government Services Tip-off Line on **131 524** (call charges may apply).

The tip-off line allows you to confidentially report fraud against Centrelink, Medicare, the Pharmaceutical Benefits Scheme, or the Child Support Agency.